

BECOME A ROCKIN' TEAM MEMBER



We're a team of hardworking folks who have a passion for the great outdoors and don't mind having some fun along the way. We not only work in one of the most beautiful places in the world, we have the honor of being able to share it with our guests who come from all over the world. We don't limit ourselves to our job descriptions: it's not unusual to see our General Manager cleaning or one of our retail associates going out of their way to find someone's lost camera. We love coming to work every day, and it shows.

Do you enjoy working with people? Do you embrace change? Are you a solution-seeker? Do you work well on a team? Are you enthusiastic about pitching in wherever you're needed? Do you like being treated with respect and rewarded for hard work? (If you answered "no" to that one, we're a little worried about you!)

If you identify with our vision and have the skill set to ace this job, we'd love to hear from you.

Full-time Positions

Ticket Plaza Manager

Responsibilities:

- Directing, supervising, coordinating all ticketing operations
- Overseeing and promoting excellent customer service
- Ensuring transaction accuracy, preparing financial and marketing reports

Skills required:

- Exceptional customer service experience and a great smile
- Proactive leadership skills
- Computer and math proficiency

Maintenance Team Member

Responsibilities:

- Upkeep of buildings, both inside and out, grooming and care of grounds
- Vehicle maintenance
- Event set-up and take-down and support of other Park projects

Skills required:

- Great practical trade skills (i.e., carpentry, electrical, plumbing, etc.)
- Ability to operate different kinds of equipment and tools
- Good organizational skills and willingness and ability to work as a team
- Valid driver's license

Public Relations Manager

Responsibilities:

- Create engaging material to help tell the rich Chimney Rock story to a variety of audiences in a variety of ways with the appropriate message
- Be a face for the Park and spokesperson, as needed, represent the Park at numerous meetings and committees
- Helps to connect guests, partners, organizations, associates and state park partners with company goals

Skills required:

- Loves to work with people, team player, highly organized and good at multi-tasking
- Strong and effective written and oral communication skills, strategic and critical thinker
- Great storyteller, good networker, full of creativity
- Experience and success in social media marketing
- Proven track record of developing valuable media contacts



We offer great benefits, too.

- 🚶 Competitive wage
- 🚶 Health and life insurance
- 🚶 Employee discounts
- 🚶 Admission to area attractions

Seasonal Positions

Positions typically run from March through November. All positions require availability on weekends and holidays. Shifts are between 7:30am-8:00pm Great customer service skills needed for all positions. Most positions average 30-40 hours weekly.

Deli Lead

- Oversee day-to-day deli operations
- Prepare sandwiches, salads, soups and snacks for our guests
- Maintain proper food handling procedures and food storage requirements
- Cash handling
- Oversight of elevator operators
- Servsafe certified a plus

Retail Associate

- Run cash register and process payments
- Stock shelves with merchandise
- Maintain cleanliness of area by sweeping floors, dusting shelves, picking up trash

Restaurant - Front of House

- Take food orders, run cash register, greet guests
- Deliver food orders to the tables as they are prepared
- Keep drink and condiment station clean and stocked with tea, sodas, coffee and supplies
- Keep tables cleaned and stocked at all times, keep floor swept and picked up, empty trash containers

Ticket Sales

- Greet guests and inform them of Park amenities and happenings
- Process ticket sales, balance cash drawer, prepare deposits, process credit cards
- Makes each guest feel helped, respected and valued

Naturalist/Trail Guide

- Manage groups ensuring quality supervision and instruction
- Respond to medical emergencies
- Provide excellent animal husbandry for exhibit animals
- Hike up to 5 miles daily, facilitating guided hikes and maintain cleanliness of trails
- Provide structured and informal interpretation and customer service to guests in all areas of the Park
- Deliver intro talks and basic education programs



Darla Bartlett, Human Resources Manager | 828-625-9611, ext. 1811 | Darlab@ChimneyRockPark.com

Equal Opportunity Employer

Chimney Rock Management, LLC is an Equal Opportunity Employer and does not discriminate against otherwise qualified applicants on the basis of race, color, creed, religion, ancestry, age, sex, marital status, national origin, disability, handicap or veteran status.

ChimneyRockPark.com | [Facebook](https://www.facebook.com/ChimneyRock) Chimney Rock at Chimney Rock State Park | [Instagram](https://www.instagram.com/ChimneyRockPark) @ChimneyRockPark